

## Appendix 2

Dear Mr Humphreys

I recently had occasion to speak to you by telephone concerning the increase in fees. I asked Ms Peck for a copy of the advertised change and was informed I could not have a copy emailed as it was covered by copyright. I believe this to be misinformation and advised you accordingly. You stated that you would come back to me with the answer once you had spoken to Ms Peck. I am still not in receipt of your reply.

I wish to raise formal objection to the increase and indeed would assert that fees this year should in reality be reduced.

As it would be unlawful to make profit from fees it would seem that cost reductions should logically cause a reduction in fees. There has been no replacement for Rod Prentice and as such there has been a significant saving both in wages and costs for IT and office expenses. Additionally there has by virtue of the introduction of three year badges been a large reduction in administrative costs. Any additional enforcement decisions such as License check are of course not chargeable.

I have also noted that there is now no Officer present when vehicles are tested. I have made enquiries and found that an MOT can be done for as little as £30. It would seem that as that is all that now happens paying VMU £75 for a test is no longer necessary and could be seen as a profit making enterprise. I would suggest that an MOT obtained directly by the proprietor would be every bit as good and would provide additional benefits. Not least being able to "tax" a vehicle online which after next year will be the only option. Another benefit would be that VOSA would maintain a record of true mileage on vehicle preventing unscrupulous drivers having mileages changed after a vehicle ceases to be a taxi. (There have been various examples of this practice. David Ian Skoda came across one vehicle that had done over 360,000 miles suddenly displaying 80,000 miles and as such vastly increasing its value)

Kind Regards

Andy Kay